

Terms And Conditions For Online Donation Payments

The Care Workers' Charity (referred to as us or we) is a Registered Charity no. 1132286 and SC048051.

We operate the website thecareworkerscharity.org.uk (the Website). These are the Terms and Conditions which govern each use you make of the recurring donation payment services provided through the Website.

These Terms and Conditions apply separately to each single donation that you make. By confirming on the Website that you wish to make a donation you agree to be bound by these Terms and Conditions for that donation.

(1) Agreement

1.1. By making a recurring donation, you agree and acknowledge that:

1.1.1. The contribution is provided to The Care Workers' Charity as an irrevocable gift, subject to any exercise of the contributor's right to receive a refund as described below and The Care Workers' Charity's right to return any contribution at its discretion;

1.1.2. The contribution will be used by The Care Workers' Charity to support its stated charitable objectives; and

1.1.3. The contribution is made subject to these Terms and Conditions, which shall constitute a legally binding agreement between the contributor and The Care Workers' Charity (the "Agreement"), entered into by each party in consideration of the other's obligations under these Terms and Conditions.

(2) The donation services

2.1. We will use your donation at our discretion but within our stated charitable objectives.

2.2. All payments through the Website are to be made by payment card or direct debit.

2.3. Your monthly credit/debit card donation will remain in effect until you notify us in writing or by phone that you want to change or end this arrangement (subject to the timeframes set out in Section 8 of this Agreement) or until we stop making such charges to the payment card or your bank.

2.4. In the unlikely event that a material change is ever made to these terms and conditions, notification of such change will be sent to you based on the contact information you have provided to us.

2.5. Once you confirm to us through the Website that you wish to proceed with your donation your transaction will be processed through one of our payment services providers, Stripe or PayPal, as selected by you. By confirming that you wish to proceed with your donation you authorise Stripe or PayPal to request funds from your credit or debit card provider or your bank.

(3) Conditions

3.1. Contributions will be accepted from individuals as well as any other legal entities.

3.2. Contributors who are individuals must be aged 18 or over.

(4) Unauthorised card use

4.1. If you become aware of fraudulent use of your card, or if it is lost or stolen, you must notify your card provider.

(5) Information from you

5.1. Before we can process a donation you must provide us with

- (i) your name, email address, organisation (if applicable) and phone number; and
- (ii) details of the credit or debit card that you wish to use to fund the donation. We will use this information to process your donation. It is your responsibility to ensure you have provided us with the correct information.

5.2. When you submit your payment details, these details will be transferred to our payment provider, Stripe, and your payment data will be collected and processed securely by them. You should make sure that you are aware of Stripe's terms and conditions, which are different from our own, to ensure that you are comfortable with how they will process your personal data before you make a donation. <https://stripe.com/gb/checkout/legal>

5.3. We won't share your personal details with any other third party other than is set out in our Privacy Policy published on our website <https://www.thecareworkerscharity.org.uk/privacy-policy/>. Our Privacy Policy forms part of these Donation Payment Terms and Conditions and by agreeing to these Terms and Conditions you are also agreeing to the way we use and protect your personal information in line with our Privacy Policy.

(6) Information from us

6.1. This contribution is considered an irrevocable gift and therefore does not entitle contributors to particular benefits.

6.2. Contributors will not receive public acknowledgements for individual donations unless this is agreed separately by the charity.

6.3. We will officially report on the total amount of contributions at quarterly intervals throughout the campaign. Contributors will be able to access this information either as part of updates sent by the charity or on request by emailing info@thecwc.org.uk. This information will be published in official reports by the charity and in press releases throughout the duration of the campaign.

6.4. Contributors may use our logo for promotional use with prior consent, please email info@thecwc.org.uk for more information.

6.5. Contributors may receive a digital badge to use in communications to promote their support for this campaign. We reserve the right to withdraw permission to use this badge or withdraw this badge completely at any stage of the campaign.

(7) Donation Refund policy

7.1. The Care Workers' Charity supporters are incredibly important to us. Without your help, we simply wouldn't be able to help the people who need us – or carry on providing and

developing the services that so many depend on. In common with all registered charities The Care Workers' Charity is constrained by charity law, which means that we are only able to refund a donation in certain prescribed circumstances.

7.2. If you believe that a donation you have made should be refunded, please contact us within 14 days stating the details you gave when you made the donation and the date and time.

7.3. We truly appreciate your donations and support and recognise that there may be an occasion when you need to speak to one of our team to discuss your donation. Please email us at info@thecwc.org.uk

(8) Regular donations

8.1. These Donation Payment Terms and Conditions will only apply to successive donations made through the Website where you have set up a regular donation. When you set up a regular donation you will be scheduling a series of donations to be made (on the day of the month or an annual date that you choose) until further notice. You agree that these Terms and Conditions will apply to each of the donations in that series.

8.2. By confirming that you wish to proceed with a regular donation you authorise our payment service providers Stripe or PayPal to request funds from your credit or debit card or bank on the day of each month or annual date that you set.

8.3. To cancel your regular donation please contact us at info@thecwc.org.uk.

(i) You will need to provide one calendar months' notice to cancel an annual donation; and

(ii) 14 days' notice to cancel a monthly donation.

(9) General

9.1. We reserve the right to amend these Donation Payment Terms and Conditions at any time.

9.2. These Donation Payment Terms and Conditions are governed by English law and are subject to the exclusive jurisdiction of the English courts.